

DISCLAIMER AND TERMS & CONDITION OF CARRIAGE

This trip is not suitable for:

- Pregnant woman, this policy are strictly implemented
- People with heart or back problems or other physical impediments, this policy are strictly implemented
- Infant (children under 3 years old) not recommended for trip. However if their parents insist, they need to complete a **Disclaimer Letter** releasing BlueWater Safaris and all its officers and / or employees, including agents from negligence and any further legal action by any party, prior to the trip commencement

General: The passenger shall comply with the instructions of the company's servants and agents concerning all matters connected with the service and shall comply with any notice exhibited on the vessel. The company reserves the right to refuse to carry any passenger or goods without assigning reason.

This contract is subject to the laws of Indonesia, and the passenger agrees to submit to the non-exclusive jurisdiction of the laws of that country. This contract may only be varied by agreement in writing between the company and the passenger.

Verbal promises by booking agents or clerks will not be recognized by the company.

Connecting Flights: PT. BlueWater Safaris is a point to point carrier and we do not take responsibility for delays or connecting flight.

Cancellations & Delays: The company reserves the right to vary the service in any way whatsoever without any liability to the passenger. The company shall not be liable for any loss, damage or injury which may arise in the event of cancellation or delay of the service. The company shall not be liable in any way for the cost of any accommodation or for any alternative means of travel which may arise through cancellations or delays. Additional expense so arising shall be the sole liability and responsibility of the passenger.

The company reserves the right to cancel a booking or change the schedule at anytime prior to poor weather conditions or any circumstances beyond the reasonable for any safety reason.

Re-Scheduling : Re-scheduling is based on seat availability and should be made 2 x 24 hours prior to guest departure for regular season and 7 x 24 hours prior to guest departure for high season (June 1st – 31st September & 20 December – 5 January)

Refunds: In the event of a trip cancellation from the company, the company shall refund any funds paid by the passenger direct to the company, or any funds already paid by an agent to the company on the passenger's behalf. The passenger is responsible for collecting any funds paid to agents which have not yet been paid to the company.

The company reserves the right, in the event of a ticket or booking being cancelled by the passenger, to charge cancellation fees as follows: Cancellation within 48 hours of travel: no refund. Cancellation more than 48 hours from date of travel: 50% refund.

Baggage Allowance: Each passenger is entitled to a maximum of 2 pieces luggage carried free of charge, not exceeding a total weight of **25kg**. If loading is available then excess luggage will be carried at the company's standard rates, or may be stored at the company's office in Bali if space is available. The company reserves the right to check contents of any baggage, and to refuse baggage items.

The company accepts no responsibility for loss or damage to luggage during transit.

Road transportation in Bali: Road transportation is provided free of charge to / from **ONE SPECIFIC ADDRESS** in designated areas of Bali. This address must be specified at the time of booking, and cannot be changed. Our drivers are under strict instructions to refuse to take passengers to more than one location (ie – they will not drive around trying to find a hotel if the passenger has not specified and address)

